



Home Care Package Fee Schedule

Effective November 2024

Rural Lifestyle Options Australia (RLOA) is committed to delivering bespoke Home Care services which support you now and in the future.

At RLOA, our goal is to deliver bespoke Home Care Packages which are tailored to help you remain independent in your own home for longer. We offer a wide range of services designed to keep you healthier and happier in the comfort of your own home while providing you with the necessary care and support you need.

When you sign up with us, you will be supported by our experienced Home Care Coordinators who work with you to develop a care plan that best meets your needs while ensuring you are getting the most out of your package.

Choose from a wide selection of options designed to make your life easier.

Whether you need assistance with re-connecting with your community, getting out and about, cleaning and household tasks, support with maintaining your garden or personal care services, we will tailor our service to suit your individual needs.

Home



- In-Home Respite
- Cleaning, housekeeping and chores
- Organising and cleaning your cupboards
- Monitoring your diet and food expiry
- Making beds and changing linen
- Laundry and ironing
- Picking up dry cleaning
- Attending to repairs
- Minor home maintenance
- Minor home modifications
- General shopping
- Lawn maintenance

Lifestyle



- Dressing and personal grooming
- Assistance with showering
- Monitoring your diet and food expiry
- Meal preparation and eating assistance
- Mobility and walking assistance
- Assistance with communicating
- Toileting and continence assistance
- Oral and palliative care

Social



- Providing companionship
- Facilitating mind stimulating games
- Arts and craft projects
- Travel to appointments
- Shopping and social arrangements



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Our Service Rates (exclusive of GST)

Service Type	Unit	Standard Rate	Evening Rate (6pm - 6am)*	Saturday	Sunday	Public Holidays
Home	Per hour	\$73	\$77	\$102	\$133	\$164
Lifestyle	Per hour	\$73	\$77	\$102	\$133	\$164
Social	Per hour	\$73	\$77	\$102	\$133	\$164

Charges are calculated using the hourly rates. Monday to Saturday, our services have a 1 hour minimum period and increase incrementally every 15 minutes. Please note that on Sundays and Public Holidays, our services have a 2 hour minimum period.

Basic Daily Fee	RLOA understands people are doing it tough as cost of living pressures continue to rise. Therefore, RLOA does not charge Basic Daily Fee for Home Care Package Consumers. The Basic Daily Fee is an optional fee, that providers can charge which equates to 17.5% of the Aged Care pension.
Exit Fee	RLOA does not charge any exit fees to Consumers.
Purchasing Fee	RLOA does not charge a Purchasing Fee to Consumers.
Travel	We charge \$1.10 per km travelled when Consumers travel with a Home Care Worker in their vehicle to access the community.
Staff Travel Costs	Unlike many other providers, RLOA does not charge Home Care Package Consumers any visit related staff travel costs, which saves you \$1.50 per km travelled. Our goal is to assist people to maximise their support packages.
Contracted Supports	RLOA has established partnerships with reputable providers who can assist you in a range of life domains such as allied health, nursing support and home and yard maintenance.

Home Care Package Management Fees

Home Care Package Level	Level 1	Level 2	Level 3	Level 4
Daily Care Management	\$4.68	\$8.23	\$17.91	\$27.14
Daily Package Management	\$3.50	\$6.15	\$13.38	\$20.29



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